

BROADBAND GRANT PROGRAM

Empower Rural Iowa, Emergency Broadband Expansion Program



WHO'S ELIGIBLE

- CUSTOMERS WITH BROADBAND SERVICE BELOW 25M
- IMPACTED BY COVID-19 BY MEETING THE IDENTIFIED CRITERIA
- LOCATED WITHIN THE CURRENT SERVICE AREA



WHO'S NOT ELIGIBLE

- CUSTOMERS WITH BROADBAND SERVICE ABOVE 25M
- CUSTOMERS RECEIVING A LIFELINE DISCOUNT
- CUSTOMERS NOT IMPACTED BY COVID-19



APPLYING FOR BROADBAND SERVICE INCREASE AND MEET ELIGIBILITY CRITERIA

Have you or a family member been impacted by Covid-19? Please check those that apply:

- Eligibility for the CARES ACT Economic Stimulus Money
- Loss of Employment or Significant Reduction of Full-Time Status
- Received any unemployment benefits from the CARES ACT
- Mandated work from home requirement due social distancing requirements
- Is anyone in the household enrolled in k-12 or a post-secondary classes that require distance learning
- Are there any unique situations such as personal health, care giver, or other reason due to COVID-19 that you would benefit from having increased broadband services.



ONE-TIME \$500 CREDIT ON MONTHLY STATEMENT FOR BROADBAND SERVICE

Under the Empower Rural Iowa, Emergency Broadband Grant Program a one-time \$500 credit will be applied to your next monthly statement and will be applied toward your monthly recurring broadband services charges based on your increase above your current broadband service.



MUST MAINTAIN SERVICE

Increased service level must be maintained until the \$500 credit is fully used otherwise the remaining balance will be taken from the bill and returned to the program administrator. A account credit balance for broadband cannot be applied to other services and does not eliminate the requirement of payment per the service agreement terms.

HOW TO APPLY



CONTACT YOUR
LOCAL
BROADBAND
PROVIDER



COMPLETE
ELGIBILITY
QUESTIONS



UPGRADE
BROADBAND
SERVICE TO 25M
PACKAGE